

TERMS AND CONDITIONS OF UNIFI FREE UPGRADE CAMPAIGN (*EXTENDED*)

This “**UNIFI FREE UPGRADE CAMPAIGN**” (hereby known as “Campaign”) is organized by Telekom Malaysia Berhad (Company No. 128740-P) (hereby known as “TM”). By subscribing to UniFi services under this Campaign, You (hereby known as “Customers and/or Subscribers”) are deemed to have read, understood and agreed to be bound by these Terms and Conditions.

1. Standard Terms

1.1 This Campaign is open to **new active Customers of UniFi Advance Plan between the period of 1st December 2016 to 28th February 2017.**

The phrase “new active Customer” refers to customers who subscribe and successfully activated the UniFi service (after installation) of UniFi Advance from **1st December 2016 to 28th February 2017 only.**

2. Campaign Period

2.1 The Campaign will commence from **1st Dec 2016 until 31st Dec 2016** (hereby known as “Campaign Period”).

2,1(A) Subject to Clause 2.2 below, the Campaign Period is now hereby extended to **28th February 2017** (the Extended Period)

2.2 TM may at its sole and absolute discretion extend or hold the Campaign Period at any time without any prior notice (hereby known as “the Extended Period”). Any Subscribers during the Extended Period (if any) is governed by these terms and conditions which shall remain in full force and effect and shall be read and construed to be enforceable.

2.3 TM reserves the right to withdraw, cancel, suspend, extend or terminate the Campaign or either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice.

3. Campaign Promotion

3.1 The Customers who subscribed to UniFi Advance Plan will be eligible to get Free Upgrade to the next available UniFi plan starting from April 2017 (hereby known as “Campaign Promotion”) as per details below;

i) UniFi Advance 30Mbps Plan subscribers will be upgraded to UniFi Advance 50Mbps Plan

ii) UniFi Advance 50Mbps Plan subscribers will be upgraded to UniFi Pro 100Mbps Plan

3.2 Customers are not entitled to claim for any rebate / discount during the implementation of the Campaign Promotion.

4. Eligibility

4.1 The Customer is required to do the following to qualify:

(i) Become a new subscriber of UniFi Advance plan between **1st December 2016 to 28th February 2017;**

(ii) The UniFi services must be activated latest by **28th February 2017;**

- 4.2 The Campaign Promotion are subject to technical availability where the UniFi services and eligible speed upgrade is available at the time of subscription. Upgrading process will be performed in phases throughout 2017, starting from April 2017.
- 4.3 Customer is encourage to check your UniFi subscription Campaign Promotion eligibility starting from 1st March 2017 (please allow 2 weeks cooling period after registration for service activation for new Customers) by registering your UniFi subscription details in www.tm.com.my/thankyousurprise (hereinafter known as "Microsite"). Each Customer will need to provide UniFi account number, UniFi Service ID, NRIC (for residential customers), e-mail address and mobile numbers in the Microsite in order to check for service upgrade eligibility.
- 4.4 Upon eligibility, Customer may decline the service upgrade in the Microsite not later than 31st March 2017 where any refusal thereafter will not be entertained. Upon decline, Customer will remain in the original UniFi plan prior to the Campaign Promotion offer. Further, Customer agree by declining the service upgrade will not entitle Customer to request for additional discount associated with the Campaign Promotion other than the existing discount that Customer has been enjoying.
- 4.5 Each Customer is allowed to subscribe to multiple UniFi services, and still be eligible of the Campaign Promotion. However the eligibility if the Campaign Promotion are subject to technical availability of the **eligible UniFi speed upgrade at Customer' service area at the time of subscription.**
- 4.6 Customers will bear any charges and/or related cost (if any) in relation to the Campaign Promotion.

5. Variation to the Terms and Conditions

- 5.1 TM reserves the rights to change, amend, delete or add to these Terms and Conditions either in written or verbal communications without prior notice at any time.
- 5.2 By subscribing the UniFi Plan under this Campaign, the Customer agrees to be bound by this terms and conditions, notices, amendments and all decisions made by TM. This terms and conditions will be read together with the current terms and conditions of UniFi subscription.
- 5.3 In the event of any dispute, conflict, uncertainty or ambiguity relating to the Terms and Conditions hereto, or any matter involving this Campaign, TM shall in good faith resolve the matter in its absolute and unfettered discretion and the entire decision in the matter shall be conclusive and final.

6. Governing Law and Jurisdiction

This Terms and Conditions are governed by the laws of Malaysia and any dispute arising out of or in connection with them shall subject to the exclusive jurisdiction of the courts in Malaysia.