



TM ENHANCES SECURITY MEASURES FOR SMS TO COMBAT ONLINE FRAUD

Dear Customers,

TM is committed to providing you with a secure and reliable online experience. In collaboration with the Malaysian Communications and Multimedia Commission (MCMC), we are implementing measures to combat online fraud and enhance consumer protection.

Effective September 1st, 2024, all Short Message Service (SMS) messages from local and international mobile number or sender codes containing prohibited content will be automatically blocked. This includes messages with:

- **URL, hyperlinks, or any clickable link** (e.g. <https://anywebsite.com/>)
- **Request for personal information** (e.g. name, identification number, bank account details, etc)
- **Call-back telephone numbers** (mobile numbers, fixed-line numbers, or 1800/1300 numbers)

TM is taking proactive steps to safeguard your online security. We encourage you to remain vigilant and report any suspicious activity to the appropriate authorities.

Thank you for your understanding and cooperation.