



FAQ

1. What is the offer?

The offer is a 60 days FULL access to YuppTV at no additional charge for all UniFi customers starting 1st March 2017.

2. Who will be entitled to get this offer?

This offering is applicable for all new and existing UniFi customers.

3. What are the major benefits of subscribing to YuppTV?

Customer will enjoy unlimited access to 100+ Indian LiveTV Channels, tens of thousands of TV shows & movies. Best part is you can watch on multiple devices such as TV, Mobile, Laptop, Desktop, Tablet, etc

4. What is the start and end date of this offer?

Unifi subscriber: 1st March 2017 – 31st August 2017

Sign up any time between then to enjoy 60 days FULL access of YuppTV content at NO CHARGE.

5. Do I have to pay for this offer?

NOPE. Plus there are no hidden charges. As long as you're a Unifi subscriber, you get a FULL access of subscription to YuppTV sponsored by TM.

6. How do I subscribe for this offer?

We've made it super easy. Simply connect to your device to your Unifi Internet connection and go to <http://yupptv.com> on your browser. You will land to YuppTV-TM UniFi promo page. You can then enjoy YuppTV instantly after you sign up. Be sure to complete your sign up process over your UniFi internet connection.

7. I already have a YuppTV subscription. Am I still entitled to this TM offer?

Yes, you will get a new account under this offering. Simply log out from your existing account, ensure you are connected to your TM network and go to yupptv.com and perform the one-time simple sign up. You will get instant access to your TM YuppTV account. You may access via YuppTV apps using the same sign up credentials.

8. What will happen to my YuppTV after the subscription sponsored by TM?

TM will offer YuppTV special rate subscription for all TM customers. We will update you soon.

9. Can I watch YuppTV via HyppTV set-up box?

YuppTV cannot be accessed via HyppTV set-up box at the moment.

10. What is the difference between YuppTV and HyppTV VOD?

HyppTV offers the current and latest blockbuster movies straight from the cinemas to you (TV and mobile devices). Selected movies are available in 3D. YuppTV offers Live Indian channels, TV Shows and movies which can be viewed on TV, smartphones, tablets, desktops and laptops.

11. If I terminate my Unifi account, will I lose my TM YuppTV subscription?

Yes. Because one cannot exist without the other.

12. How many devices can share this account?

You can connect up to a MAXIMUM of 4 devices per YuppTV account.

13. Can I only use YuppTV when I am connected to TM's network?

Of course not. As long as you have connected your device to YuppTV or the YuppTV app once before while on your Unifi connection, you are free to use your TM YuppTV account wherever, whenever. All you need is an Internet connection.

14. Do I need to log-in when I want to access YuppTV outside TM network?

You don't have to log-in. Once the device is activated at home on your UniFi network, the account will remain logged in with the device for as long as your subscription is active and you can watch on any network, whether on wi-fi or mobile data. In case if you get a prompt for log-in , please use the credentials with which you have registered for TM-YuppTV offer.

15. I have some other burning questions that need to be asked. Who do I bug?

As long as the 'burning question' at hand does not involve your nether regions, our very caring Customer Support will be there to help you out. For any questions, feedback or confessions, please email support@yupptv.com or go to Contact Us at <http://www.yupptv.com/Contact> for further details.

General FAQ

16. What is YuppTV?

YuppTV is an internet TV service with more content that you can poke a stick at. We know this, for you cannot poke a stick at tens of thousands of hours of content. We stream top quality Live TV Channels, TV shows and movies over the Internet for a small periodic access fee. You can enjoy watching YuppTV on 4 devices per membership. You even get to choose the devices and

17. Where is YuppTV available?

Currently, YuppTV is available in USA and Canada, UK, Australia, Singapore, Malaysia, New Zealand, and the Middle East. But don't despair, we're working on bringing YuppTV to more countries soon. Available TV channels, TV shows and movies may vary by location and will change from time to time.

18. What kind of content is available on YuppTV?

More than 100 Live TV Channels, thousands of movies and TV shows from 13 languages including Tamil, Hindi, Telugu, Malayalam, Kannada, Marathi, Bengali, Punjabi, Oriya, Gujarati, Sinhalese, Urdu and English.

There are thousands of hours of content available online for you to stream instantly via almost any device that connected to the internet. Pause, rewind, fast forward or replay as often as you like.

19. What devices can I use to stream YuppTV?

YuppTV is available on your phone, laptop, tablet, TV. You name it!

For those of you who can't sit still, simply download the YuppTV app on the Google Play Store or Apple App Store and enjoy YuppTV on your mobile/tablet.

Prefer binge watching on a slightly bigger screen? Just go to YuppTV.com on your laptop/PC!

OR...

If you like your TV shows & movies reeeally big, you can even watch YuppTV on your TV by downloading YuppTV app-- just add HDMI or Chromecast.

20. What is the minimum requirement for my devices?

We try really hard to make our technology as top-notch as possible. And on top-notch devices, this top-notch technology sings like a pretty little bird.
Make sure you meet the following requirements or your mileage may vary:

Apple devices: iPhone 5 and above, iOS7 or later
Android devices: 4.3 and above

PCs: Windows 7 and 8
Mac: OSX and above

Supported browsers: Chrome 40+, Firefox 36+, Safari 7+ and IE11. (Do people still use Internet Explorer these days? Bless 'em)

21.Can I use YuppTV on my jailbroken device?

Unfortunately, no. Sorry.

22. How do I sign out from YuppTV?

Leaving already? :(That's okay. We're pretty sure we'll see you again real soon. To sign-out, just navigate your way to the homepage, head to the menu bar on the top right. Click on your profile name and you should see a logout option. Then, just erm... log out.

23.What are the required internet connection speeds?

In short, Fast wins. Faster wins more. Typically we require at least some form of broadband, but the flavour you rock is the flavour we'll cop. We try to ensure that even on lameband you will have a great experience.

24.Is there a limit to how much I can watch on YuppTV?

No. That's all :).

25.Can I watch YuppTV content when I am offline?

NO at this moment.

26.How many devices can I use to stream YuppTV at the same time?

You can connect up to 4 devices and stream up to 2 at the same time, as long as their operating systems are supported by YuppTV.

If you want to register a 5th device, tough luck... you can't. Joking! (Well, actually we're not) You need to remove 1 device that is registered to make way for the new one you intend to connect.

27.Can I stream YuppTV in HD?

Yes you can, but limited to few channels and movies which support HD

28.Help! I forgot my login email. What should I do?

Ok, don't panic. It happens even to the best of us. To retrieve your forgotten login email, please contact support@yupptv.com.

29.How do I report a stolen device or suspicious activity on my account?

Losing a device is always a bummer. If the device you use to watch YuppTV is lost or even worse... stolen, and if you see suspicious activity on your account, please CONTACT US immediately. All account activities are only stored for a limited time, so it's important that you contact us as soon as you realize something is wrong.