


# ONLINE PAYMENT FOR CONTRACT ADMIN FEES

Business Made Easier through Online Platform  
Anytime, Anywhere



Group Procurement, TM are pleased to announce that Online Payment Module for Contract Admin Fees has been successfully launched in TM GEMS SRM SUS Portal effective on 15 January 2022.



Contract Admin Fees is the fees to be paid by Supplier for contract establishment purposes. The fees include Digital ID registration for contract signing and any other fees required for contract establishment such as CD and/or hardcopy binding contract (if required).



## OBJECTIVES

Improve  
Customer  
Satisfaction

Cost  
Efficiency

Process  
Efficiency

Toward  
Digitalization



## IMPROVEMENTS

Process	Current process	To Be Process
Invoicing	Manual invoice processing by Group Procurement, TM	Invoice generate online via TM GEMS SRM SUS Portal
Payment by Supplier	Supplier pay at TM Point	Supplier pay online via TM GEMS SRM SUS Portal



## PAYMENT OPTIONS

### Option 1

- Credit Card

### Option 2

- FPX Personal Banking (B2C)



### Option 3

- FPX Business Banking (B2B)